Reply to Office Action of September 2, 2009 Docket No. BOC9-2001-0041 (286)

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant application:

1 (Currently Amended) A computer-implemented method of dynamically modifying an electronic campaign according to real time network conditions comprising:

identifying available network capacity of a combined packet-switched and circuitswitched network comprising a plurality of distinct types of delivery network channels. including at least one private network channel for communicating with a private network device, at least one telephonic channel for communicating with telephonic device, and at least one public network channel for communicating with a public Web site:

transmitting electronic content for the electronic campaign to consumers over each of the plurality of delivery network channels of the combined network according to a predetermined outbound transmission flow rate for said electronic campaign each of the plurality of delivery network channels;

receiving consumer responses associated with each of the plurality of delivery network channels used to transmit the electronic content:

analyzing the received consumer responses and determining an effectiveness of the electronic campaign over each of said plurality of delivery network channels;

selectively redirecting at least a portion of the electronic content from delivery network channels determined to be less effective to a delivery network channel determined to be more effective: and

dynamically modifying said outbound transmission flow rate for said-electronic campaign each of the plurality of delivery network channels according to said determined effectiveness of the electronic campaign over each of the plurality of delivery network channels and said identified available network capacity.

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2. (Original) The method of claim 1, wherein said electronic content is electronic

marketing content which is part of an electronic marketing campaign.

3. (Previously Presented) The method of claim 1, wherein said dynamically

modifying step comprises:

determining a bandwidth of said identified network capacity required for receiving

consumer responses and a bandwidth of said identified network capacity required for transmitting electronic content according to said determined effectiveness of the

electronic campaign;

prior to transmitting said electronic content, selectively format converting said

electronic content according to said determined bandwidth for transmitting electronic

content.

4. (Original) The method of claim 1, wherein said step of identifying the available

network capacity comprises determining available bandwidth of the network, and

determining a bandwidth utilized by said outbound electronic content and said received

consumer responses.

5. (Currently Amended) The method of claim 1, wherein said eoneurrent step of

determining an effectiveness of the electronic campaign step further comprises

determining a number of received consumer responses.

(Cancelled).

7. (Previously Presented) The method of claim 1, further comprising the step of

dynamically increasing an outbound transmission flow rate for said electronic content

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transmitted over at least one delivery channel associated with at least a predetermined

minimum percentage of consumer responses.

8. (Previously Presented) The method of claim 1, further comprising the step of

dynamically decreasing an outbound transmission flow rate for said electronic content

transmitted over at least one delivery channel which is not associated with at least a

predetermined minimum consumer responses.

9. (Cancelled).

10. (Currently Amended) The method of claim 5, further comprising the steps of

wherein said step of dynamically modifying the electronic campaign further comprises:

selecting at least one message from said electronic content, said selected message

being associated with more consumer responses than other messages of said electronic content; and

transmitting said selected message in place of said other messages.

11-23. (Cancelled).

24. (Currently Amended) A <u>computer-implemented</u> system for dynamically

modifying an electronic campaign according to real time network conditions comprising:

at least one memory; and

at least one processor configured to:

means for identifying identify available network capacity of a combined packet-

switched and circuit-switched network comprising a plurality of distinct types of delivery

network channels, including at least one private network channel for communicating with

a private network device, at least one telephonic channel for communicating with

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telephonic device, and at least one public network channel for communicating with a

public Web site;

means for transmitting transmit electronic content for the electronic campaign to

consumers over each of the plurality of delivery network channels of the combined

network according to a predetermined outbound transmission flow rate for said-electronic

eampaign each of the plurality of delivery network channels;

means for receiving receive consumer responses associated with each of the

plurality of delivery network channels used to transmit the electronic content;

means for analyzing analyze the received consumer responses and determining an

effectiveness of the electronic campaign over each of said plurality of delivery network

channels;

means for selectively redirecting redirect at least a portion of the electronic content

from delivery network channels determined to be less effective to a delivery network

channel determined to be more effective; and

means for dynamically modify modifying said outbound transmission flow rate for

said electronic campaign each of the plurality of delivery network channels according to said determined effectiveness of the electronic campaign over each of the plurality of

delivery network channels and said identified available network capacity.

25. (Currently Amended) A computer-readable storage having stored thereon, a

computer program having a plurality of code sections, said code sections executable by a

machine for causing the machine to perform the steps of:

identifying available network capacity of a combined packet-switched and circuit-

switched network comprising a plurality of distinct types of delivery network channels,

including at least one private network channel for communicating with a private network

device, at least one telephonic channel for communicating with telephonic device, and at

least one public network channel for communicating with a public Web site;

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transmitting electronic content for the electronic campaign to consumers over $\underline{\text{each}}$

of the plurality of delivery network channels of the combined network according to a predetermined outbound transmission flow rate for said-electronic campaign each of the

plurality of delivery network channels;

receiving consumer responses associated with each of the plurality of delivery

network channels used to transmit the electronic content;

analyzing the received consumer responses and determining an effectiveness of

the electronic campaign over each of said plurality of delivery network channels;

selectively redirecting at least a portion of the electronic content from delivery

network channels determined to be less effective to a delivery network channel

determined to be more effective; and

dynamically modifying said outbound transmission flow rate for said electronic

eampaign each of the plurality of delivery network channels according to said determined

effectiveness of the electronic campaign over each of the plurality of delivery network

channels and said identified available network capacity.